

NOTICE OF MEETING

ENVIRONMENT AND COMMUNITY SAFETY SCRUTINY PANEL

Monday, 8th April, 2019, 6.30 pm - Civic Centre, High Road, Wood Green, N22 8LE

Members: Councillors Eldridge Culverwell, Scott Emery, Adam Jogee (Chair), Julia Ogiehor, Reg Rice, Matt White and Barbara Blake

Co-optees/Non Voting Members: Ian Sygrave (Haringey Association of Neighbourhood Watches)

Quorum: 3

1. **FILMING AT MEETINGS**

Please note that this meeting may be filmed or recorded by the Council for live or subsequent broadcast via the Council's internet site or by anyone attending the meeting using any communication method. Although we ask members of the public recording, filming or reporting on the meeting not to include the public seating areas, members of the public attending the meeting should be aware that we cannot guarantee that they will not be filmed or recorded by others attending the meeting. Members of the public participating in the meeting (e.g. making deputations, asking questions, making oral protests) should be aware that they are likely to be filmed, recorded or reported on.

By entering the meeting room and using the public seating area, you are consenting to being filmed and to the possible use of those images and sound recordings.

The chair of the meeting has the discretion to terminate or suspend filming or recording, if in his or her opinion continuation of the filming, recording or reporting would disrupt or prejudice the proceedings, infringe the rights of any individual or may lead to the breach of a legal obligation by the Council.

2. **APOLOGIES FOR ABSENCE**

3. **ITEMS OF URGENT BUSINESS**

The Chair will consider the admission of any late items of urgent business (late items will be considered under the agenda item where they appear. New items will be dealt with as noted below).

4. **DECLARATIONS OF INTEREST**

A member with a disclosable pecuniary interest or a prejudicial interest in a matter who attends a meeting of the authority at which the matter is considered:

- (i) must disclose the interest at the start of the meeting or when the interest becomes apparent, and
- (ii) may not participate in any discussion or vote on the matter and must withdraw from the meeting room.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Register of Members' Interests or the subject of a pending notification must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal interests and prejudicial interests are defined at Paragraphs 5-7 and Appendix A of the Members' Code of Conduct

5. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

To consider any requests received in accordance with Part 4, Section B, Paragraph 29 of the Council's Constitution.

6. MINUTES (PAGES 1 - 10)

To approve the minutes of the meeting on 11th March

7. BOROUGH PLAN PERFORMANCE FRAMEWORK - PRIORITY DASHBOARDS (PAGES 11 - 18)

To note the Borough Plan Priority Dashboards.

8. PARKS IMPROVEMENT PLAN UPDATE (PAGES 19 - 60)

9. WASTE AND STREET CLEANSING UPDATE: FLY TIPPING, GREEN WASTE CHARGES AND BULKY WASTE COLLECTION (PAGES 61 - 66)

10. PARKING ISSUES - DISABLED BAYS AND BLUE BADGES

Verbal update.

11. CABINET MEMBER Q&A SESSION WITH CABINET MEMBER FOR ENVIRONMENT

Verbal update.

12. WORK PROGRAMME (PAGES 67 - 72)

13. NEW ITEMS OF URGENT BUSINESS

To consider any items admitted at item 3 above.

14. DATES OF FUTURE MEETINGS

Dates for 2019/20 to be agreed at Annual Council in May.

Philip Slawther, Principal Committee Co-ordinator

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Bernie Ryan

Assistant Director – Corporate Governance and Monitoring Officer

River Park House, 225 High Road, Wood Green, N22 8HQ

Friday, 29 March 2019

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**MINUTES OF THE MEETING OF THE ENVIRONMENT AND
COMMUNITY SAFETY SCRUTINY PANEL HELD ON MONDAY,
11TH MARCH, 2019, 18:30**

PRESENT:

**Councillors: Eldridge Culverwell, Scott Emery, Adam Jogee (Chair),
Julia Ogiehor, Matt White and Barbara Blake**

ALSO PRESENT: Ian Sygrave

50. FILMING AT MEETINGS

The Chair referred Members present to agenda Item 1 as shown on the agenda in respect of filming at this meeting, and Members noted the information contained therein'.

51. APOLOGIES FOR ABSENCE

Apologies for absence were received from Cllr Rice.

Apologies for lateness were received from Ian Sygrave.

52. ITEMS OF URGENT BUSINESS

There were no items of urgent business.

53. DECLARATIONS OF INTEREST

In relation to Item 7, Cllr Culverwell declared that he was Vice-Chair of the Friends of Finsbury Park.

54. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

None.

55. MINUTES

The Panel chased responses to outstanding actions, and requested that they be notified of responses to actions in advance of the meeting in future. **(Clerk).**

RESOLVED

That the minutes of the meeting on 18th December be agreed as correct record on the meeting.

56. PARKS AND UPDATE ON GREEN FLAGS

The Panel received a presentation on the Green Flag award scheme in Haringey, which had previously been given as part of an all member briefing session on 11th February. The presentation was introduced by David Murray, Interim AD for Environment and Neighbourhoods. The following arose from the discussion of the report:

- a. The Panel sought clarification about the changes that were proposed to the inspection regime of Parks. In response, officers advised that they were moving away from a Group Judging process which involved unannounced mystery shopping inspections, and back to a full planned inspection regime. Officers commented that they had received an unprecedented level of scrutiny through the Keep Britain Tidy (KBT) inspection regime and that that this had created a very large workload, in terms of responding to individual inspections and defects, as well as arranging follow-up visits. The new inspection regime would involve full inspections of every Green Flag park and was more challenging, but it would allow officers to plan inspections rather than respond reactively to the timings and programme of another organisation. Officers set out that the new regime would be collaborative and would allow a process of dialogue and challenge with the judges during inspections.
- b. The Panel requested an update on the flooding in Albert Rec. In response, officers acknowledge that this had been a long standing issue but emphasised that this was due to the topography of the area in question. Officers advised that hydrology reports had been undertaken and that there was a project underway to try and address the problem. Officers cautioned that resolving the problem would involve external fund raising and would likely run into 2020.
- c. The Panel enquired about proposals to engender behaviour change in parks and what this would involve. In response, the Cabinet Member advised that she wanted residents and service users to feel proud of their local park and to take ownership of it. Particularly in terms of disposing of their own litter but also through engagement on activities and events. A key part of this would involve engagement with stakeholder groups and getting them to be part of process of driving change.
- d. In response to this, the Panel cautioned that behaviour change alone could only achieve so much and members emphasised the need to also increase enforcement and inspections in the parks to ensure compliance. The Panel cautioned that greater involvement of friends groups and volunteers was not a replacement for parks officers and enforcement activities. Officers acknowledged these concerns and set out that they were not expecting friends groups to police parks. The Panel was advised that there had not been any budget savings made in the parks service in latest MTFs and there had been a firm commitment to maintain spending levels in parks. Officers emphasised that in the existing financial climate, with further reductions to local government budgets in the pipeline, the only way to increase the budget for parks was through additional income streams such as events.
- e. In response to concerns about how councillors could reassure members of the community that events would benefit smaller parks, officers emphasised that income generated from events would be ring-fenced for that specific park. Officers acknowledged that the Council needed to be better at engaging with

- users about what they would like the additional income to be spent on in individual parks. Officers also set out that the Parks team were good at monitoring events and withholding deposits from event organisers where damage had been done. Further work would be undertaken to ensure a proactive response to weather related issues such as using straw in the event of heavy rain.
- f. In response to a question about how action plans and the individual actions contained therein would be prioritised, officers advised that this would be done in conjunction with key stakeholders such as members and friends of parks groups but that the process was still to be determined.
 - g. In response to a question around external play equipment inspections, officers advised that these were carried out quarterly rather than the national standard of annually, due to the large amount of play equipment in the Borough. The inspections were carried out by the Play Inspection Company and officers confirmed that they were paid for carrying these out, to provide a warts and all assessment of the condition of the equipment.
 - h. The Chair sought the Panel's views on how it could best get involved in the Parks Improvement Plan as part of some detailed scrutiny work. The Chair advised that this work should take priority over the Scrutiny Review into Plastics for the time being, due to the level of interest involved and because there was an opportunity to take a real-time policy development role. The Chair suggested that the work include some site visits, some evidence gathering sessions and some engagement work with residents.
 - i. The Panel enquired about the action plan for parks and whether the Panel could scrutinize this as a first step. In response, officers agreed that an outline vision of where the Council wanted to be with its parks along with an outline of its approach for the engagement and community visits could be made available relatively quickly. Officers advised that they would have to get this finalised and signed off by the Cabinet Member as a first step. It was envisaged that, all being well, this would likely take a couple of weeks. Some key considerations for the Panel at this point would be about; how best to manage the engagement process, whether the correct people were being engaged with and how the Council could continue to build a relationship with KBT through the scrutiny process.
 - j. Officers set out that this work would have a number of phases and emphasised that the first phase would be around sense checking the initial plans. Further phases around implementation and evaluation, particularly in terms of directing resources and managing community input into this prioritisation process, would follow. It was envisaged that the service offer for parks could be more reflective of local priorities and that it wouldn't necessarily be a 'one size fits all approach'.
 - k. Officers agreed that they would come back to the Panel with an outline vision document and some initial engagement proposals. **(Action: David Murray)**. Following this, it was envisaged that the Panel would arrange an initial session to review those plans and that a site visit could follow from there.
 - l. Following further questions about likely timescales in regards to site visits, Officers cautioned that they needed to pull together a schedule of activities that was flexible enough to reflect the wider workload of the team as well as provide worthwhile opportunities for the Scrutiny Panel's involvement. In response, the

- Chair acknowledged the fact there were other issues at play as well as the need to work out the best way for the Panel be involved.
- m. The Cabinet Member for Environment advised that she was keen to hear from Members and would welcome any suggestions at this early stage. **(Panel members to note)**.
 - n. In response to a question around the staffing resources available in Parks, officers set out that there were 55 staff in total and that this comprised of 36 gardeners as well as a further 8 seasonal gardeners. The workforce within the Parks service was reduced by around one-third in 2012, however no further reductions had been made since then. Furthermore, there had been no reduction in the size of the parks footprint in that time. Officers also advised that an additional horticultural crew was being added to increase maintenance in Green Flag parks.
 - o. Members of the Panel emphasised the importance of horticultural maintenance and noted the difficulties that could exist in getting friends of parks groups involved in planting events. It was suggested that some groups had got to the stage where horticultural events took place and were well attended. It was further suggested that there was some learning to be shared among the groups on how to best achieve this. Officers acknowledged this and suggested that part of the initial work around the Parks Improvement Plan was around working out how to keep people engaged.
 - p. The Panel suggested that the Kings Cross development could be a good venue for a site visit as part of the Parks Improvement Plan.

RESOLVED

That the work being undertaken as part of the Parks Improvement Plan was noted and comments were provided on how the Panel would like to be involved in shaping this plan.

57. REDUCING THE CRIMINALISATION OF CHILDREN

Clerk's note – The Panel agreed to amend the order of the agenda so that Item 10 on Reducing the Criminalisation of Children would be taken immediately following Item 7. The minutes reflect the order that the items were discussed during the meeting rather than the order that they were listed on the published agenda.

The Panel received a report from the AD for Early Help and Prevention which was set out in the agenda pack at pages 51-83. The report provided an update on work that was taking place to reduce the criminalisation of young people that was taking place in partnership with a range of stakeholders. The following arose from the discussion of the report:

- a. The Panel noted that the authority had a key role to play in identification and early intervention with young people through the Haringey Youth Justice Service. Out of Court disposals provided an opportunity for community panels to work with young people and their families to put in place a package of support to prevent further entrenchment within the criminal justice system.
- b. In response to a query, officers advised that there was always a tension in the system between punishing offenders and improving outcomes for a cohort of

- young people who are often vulnerable and may have undergone significant trauma during their lives.
- c. Officers offered to invite panel members to a youth justice session where they could explore a range of examples of some of the work undertaken around restorative justice. **(Action: Gill Gibson).**
 - d. In response to a question around staffing levels in 2010 compared to present, officers agreed to come back with this information. **(Action: Gill Gibson).**
 - e. The Panel sought to highlight the correlation between school exclusions and criminal behaviour and gang membership in later life. The Panel enquired what was being done around exclusions and how this linked into the Young People at Risk Strategy. Concerns were also raised by the Panel around a failure of schools to change behaviours and lack of awareness of different cultural factors. In response, officers acknowledged the issue of unconscious bias within the criminal justice system. Officers advised that there was an exclusions review underway and that work was also being done around alternative provision. Officers advised that they had a role in challenging schools around exclusions but that it was ultimately up to the schools. The Panel was advised that schools had been engaged with around the development of the Young People at Risk strategy.
 - f. In response to a question, officers advised that an analysis done of the 20 most prolific offenders showed a significant amount of trauma from a young age, such as domestic violence. Those traumas went unaddressed throughout their childhood and the system responded to negative behaviour through exclusions which ultimately led to the further rejection of an already vulnerable young person. Discussions with police around adopting a trauma informed approach had been positive.
 - g. In response to further questions, officers acknowledged the role of language issues. The Panel were advised that additional health checks for children had been introduced with the provision of some Speech and Language Therapy available to the service.
 - h. In response to concerns raised about the scale of County Lines operations, officers acknowledged that this was a national issue and that young people from Haringey were known to be involved in operations across the UK. Officers advised that the Multi Agency Safeguarding Hub shared information on those involved and that funding had been successfully secured from MOPAC for a prevention fund.

RESOLVED

That the Panel noted the contents of the report.

58. CRIME PERFORMANCE OVERVIEW AND COMMUNITY SAFETY PERFORMANCE UPDATE INCLUDING GANGS MATRIX

The Panel received a presentation which provided an overview of crime performance data in Haringey. The Panel also received a report for noting which set out performance information for Community Safety and also provided a response to queries raised at the previous panel meeting in relation to; the Gangs Matrix, incidents of serious youth violence in Haringey since December 2018, building community capacity space for young people and funding streams to address serious youth

violence. The following arose from the discussion of the presentation and accompanying report:

- a. In relation to proposals for building community capacity space for young people, the Panel noted that discussions had taken place with a number of venues, regarding the potential to run youth projects from their premises. A number of sites were identified where suitable community organisations could be linked together. The organisations being linked as part of phase one, were from the Haringey Community Gold consortium. To avoid any potential post code issues, the report set out that further suitable locations would be identified from across the borough.
- b. The Panel suggested that it would also be useful to see the data presented as per head of the population as well as a percentage increase. The Panel also sought clarification around the locations used in the data, in response officers advised that this was generally ward specific data but that sometimes this was drilled down to a specific hot spot location such as Turnpike Lane. Officers commented that this was a MOPAC dataset and that the methodology used was set by the Mayor's Office. Officers agreed to clarify whether faith, homophobic and islamophobic hate crime were all subsets of the wider racist and religious hate crime. **(Action: Eubert Malcolm).**
- c. Panel members acknowledged the positive improvements around gun and knife crime. The Panel sought clarification around why homophobic hate crime was not a bigger priority for the Borough. In response, officers advised that although this was a serious issue, priority had been given to violent offences, which caused a significant degree of harm to the public, as well as high volume offences.
- d. In response to a question about the reasons behind the rise in hate crime, officers advised that this likely reflected an increase in both the number of incidents taking place as well as an increased level of reporting. The data used was reflective of 3rd party reporting for hate crime i.e. through religious and community leaders.
- e. The Panel raised concerns with the figures that showed an increase in figures for domestic abuse. In response, officers advised that the data showed that there was degree of clustering of incidents in areas of highest housing density, however some of the increase may also be explained by increased levels of reporting. Officers also cautioned that the data could be slightly misleading as all of the high clustering was in the east of the borough, which could give a misleading impression that domestic violence was not prevalent in the west of the borough.
- f. In response to a question, officers acknowledged that there was the link between higher crime rates and high footfall areas. Officers also advised that in addition to litter sweeps that officers were also undertaking knife sweeps with police colleagues.
- g. In response to a question around whether an increase in crime was anticipated when the new Tottenham Hotspur stadium opened, officers advised that it was difficult to say definitively, however it was suggested that with such a high police presence on match days and very good CCTV coverage it was likely that any increase would be managed. Officers suggested that rather than a spike in

volumes of crimes it was perhaps more likely that the types of crimes would be different on match days.

- h. In response to a question, officers acknowledged that there was a significant increase in burglary offences in January, particularly in the west of the Borough. Officers advised that they had been in contact with residents around closure of access to gates to particular locations and had even offered to provide some funding for those gates where it was needed. Officers advised that they were preparing some advice for all members on crime reduction measures and agreed to circulate this information to the Panel members. **(Action: Eubert Malcolm).**

59. CABINET MEMBER QUESTIONS WITH THE CABINET MEMBER FOR COMMUNITIES, SAFETY AND ENGAGEMENT

The Panel received a short introduction from the Cabinet Member for Communities, Safety and Engagement followed by a question and answer session on issues within his portfolio. The following key points were noted in relation to the discussion of this item.

- a. The Cabinet Member advised that schools had been badly affected by budget cuts and that this had a particularly acute impact on pastoral care, including after-school clubs. The Cabinet Member contended that this had played a part in some of the wider issues discussed such as surge of exclusions and some of the other factors affecting the criminalisation of children. The Panel noted that criminal gangs were the main perpetrators of the criminalisation of children and the Cabinet Member suggested that the scale of the problem was not widely understood, with County Lines criminal activities worth around £500m a year. The Cabinet Member advised that he was looking to set up a round-table seminar with key partners on the issue of criminalisation and agreed to invite panel members to the meeting. **(Action: Cllr Mark Blake).**
- b. The Committee requested that a separate meeting be established to go through the Council's Youth at Risk Strategy in detail. **(Action: Chair/Clerk).**
- c. The Committee sought assurance about what activities were being undertaken at a local level, particularly given that the Council had just agreed its Youth and Risk Strategy. In response, the Cabinet Member advised that the administration was looking to establish a hub in Wood Green which would include the involvement of a detached youth work team as part of the Haringey Community Gold programme. The Cabinet Member also emphasised the role of partners working in specific areas and localities. £100k had been ring-fenced for the retention of the summer clubs programme from last year. There were also a number of lessons learnt from that process, including working with Fusion to reduce entry costs. Conversations had also taken place with HfH around what more could be done on estates. The Cabinet Member emphasised that a lot of the detail was being pulled together and that further progress would be made once the detached youth work team was in place.
- d. In response to further questions, officers advised that the Youth at Risk Strategy was a ten year strategy with a four year action plan and included a public health approach to work right across the system. Officers commented that it was a co-produced strategy that had been developed in conjunction with young people, practitioners and parents. Officers acknowledged that one of the

- key outcomes from discussions with the community was a lack of trust in institutions and that one of the responses required was to be better at signposting services to the community. The Panel was advised that the Young Londoners Fund would see 2000 people go through the system over a three year period and was awarded to Haringey in reflection of the strength of some of the proposals outlined.
- e. The Cabinet Member advised that he would come back to the Panel during its summer meeting with a further update in relation to the Youth at Risk Strategy. **(Action: Cllr M. Blake).**
 - f. The Panel sought clarification around how the proposals outlined differed from previous proposals for a youth zone in Wood Green and what was being done to overcome the postcode issue. In response, the Cabinet Member advised that the Youth Zone was sold as borough-wide provision but was located in an inaccessible part of Woodside ward in which young people would be unwilling to travel to. The Panel was advised that the youth hub in Wood Green was far more accessible and it was anticipated that in the future, as part of the Young People at Risk Strategy, there would be specific allocation of resources for youth hubs across different parts of the Borough. Panel Members requested some further conversations with the Cabinet Member about how to develop some of those resource opportunities in their own wards. Members also requested the opportunity to attend a walkabout with the Cabinet Member. **(Action: Cllr M. Blake).**
 - g. Officers advised the panel that they were in discussion with community organisations to identify suitable locations in different parts of the borough. Officers further emphasised that there was a definite need for a hub in Wood Green as the first step.
 - h. The Chair acknowledged that this was an issue that Members felt strongly about and set out the need for a detailed discussion on the Youth at Risk Strategy. The Panel agreed that an all-Member briefing session should be set up to encourage a wider conversation on the subject. Officers agreed to set this up as quickly as possible. **(Action: Clerk/Eubert Malcolm).**

60. WORK PROGRAMME UPDATE

The Panel received a cover report and a copy of the Panel's work programme for 2018-20 for approval.

The Panel requested that an item be added to a future meeting to discuss the Active cycling and Walking Plan, which was part of the Transport Strategy. Members also requested to receive an update in relation to the Crouch End Liveable Neighbourhood Strategy. **(Action: Clerk).**

RESOLVED

- I. The Panel noted the work programme for the Scrutiny Panel as per Appendix A of the report and agreed the amendments.
- II. The Panel feedback comments on the scrutiny process for 2018/19 for the Chair to take forward at the 'scrutiny stocktake' meeting being held in early April.

61. NEW ITEMS OF URGENT BUSINESS

N/A

62. DATES OF FUTURE MEETINGS

The next meeting was noted as 8th April.

CHAIR: Councillor Adam Jogee

Signed by Chair

Date

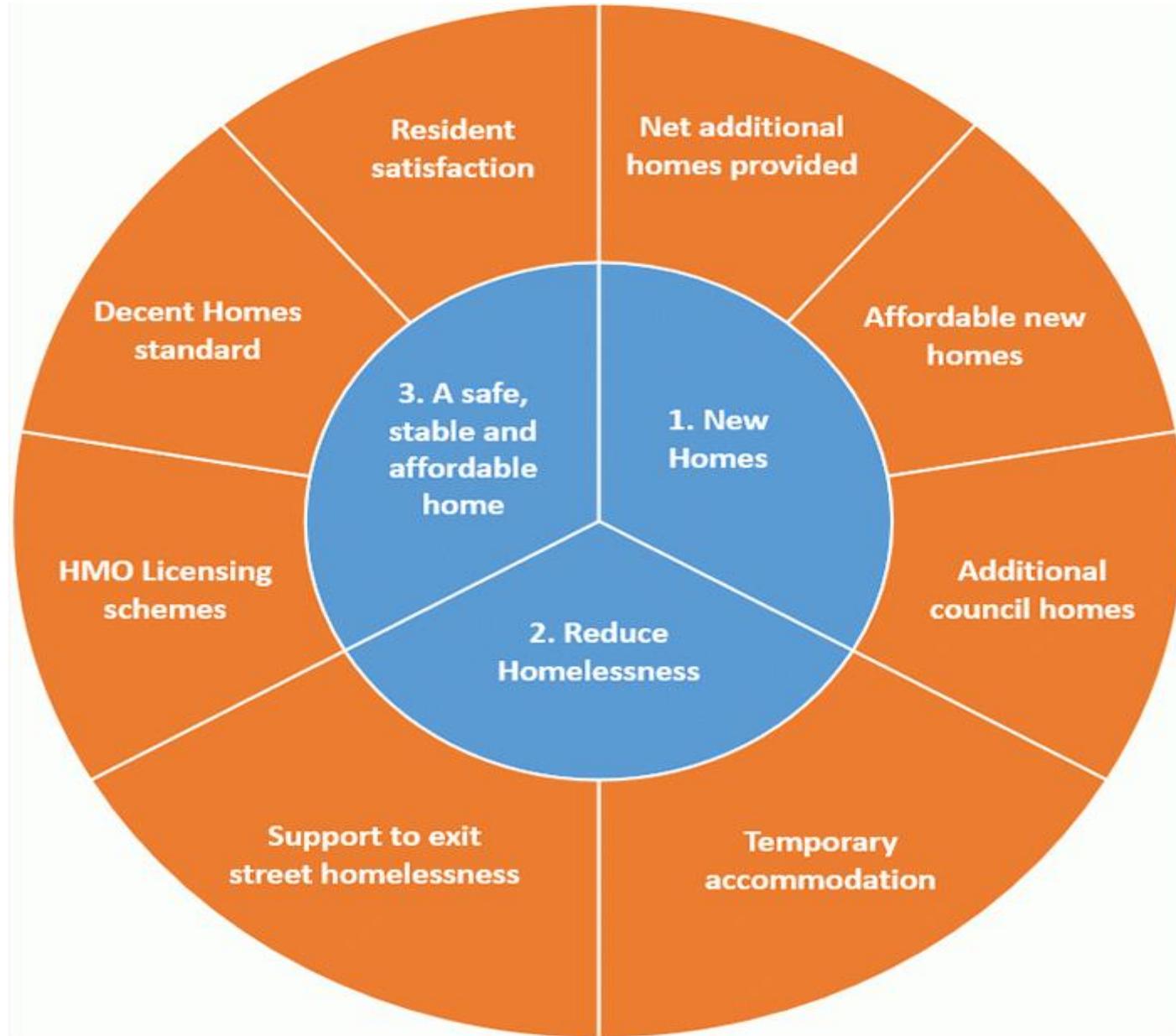
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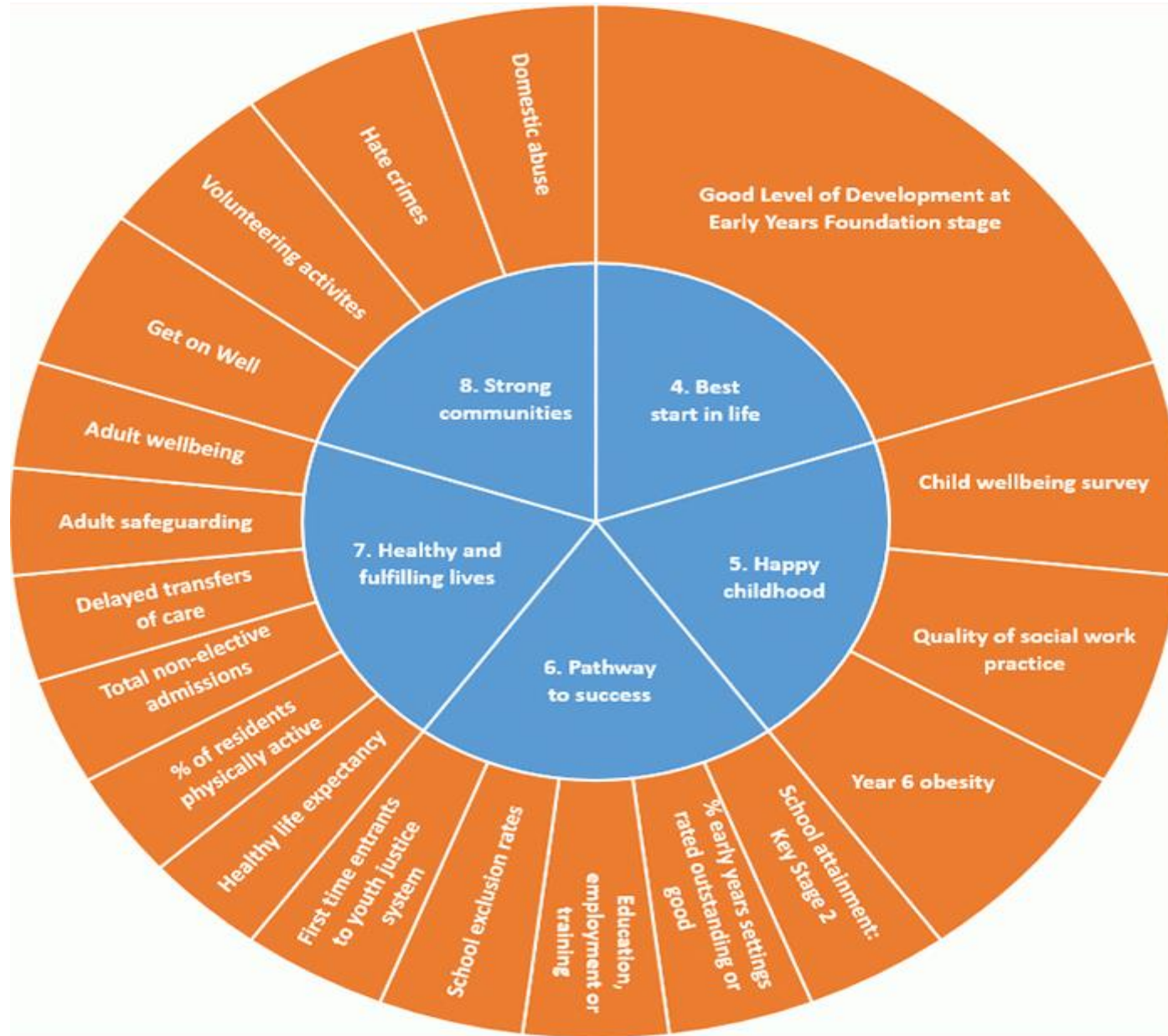
Borough Plan Priority Dashboards- Overview and Scrutiny

25th March 2019

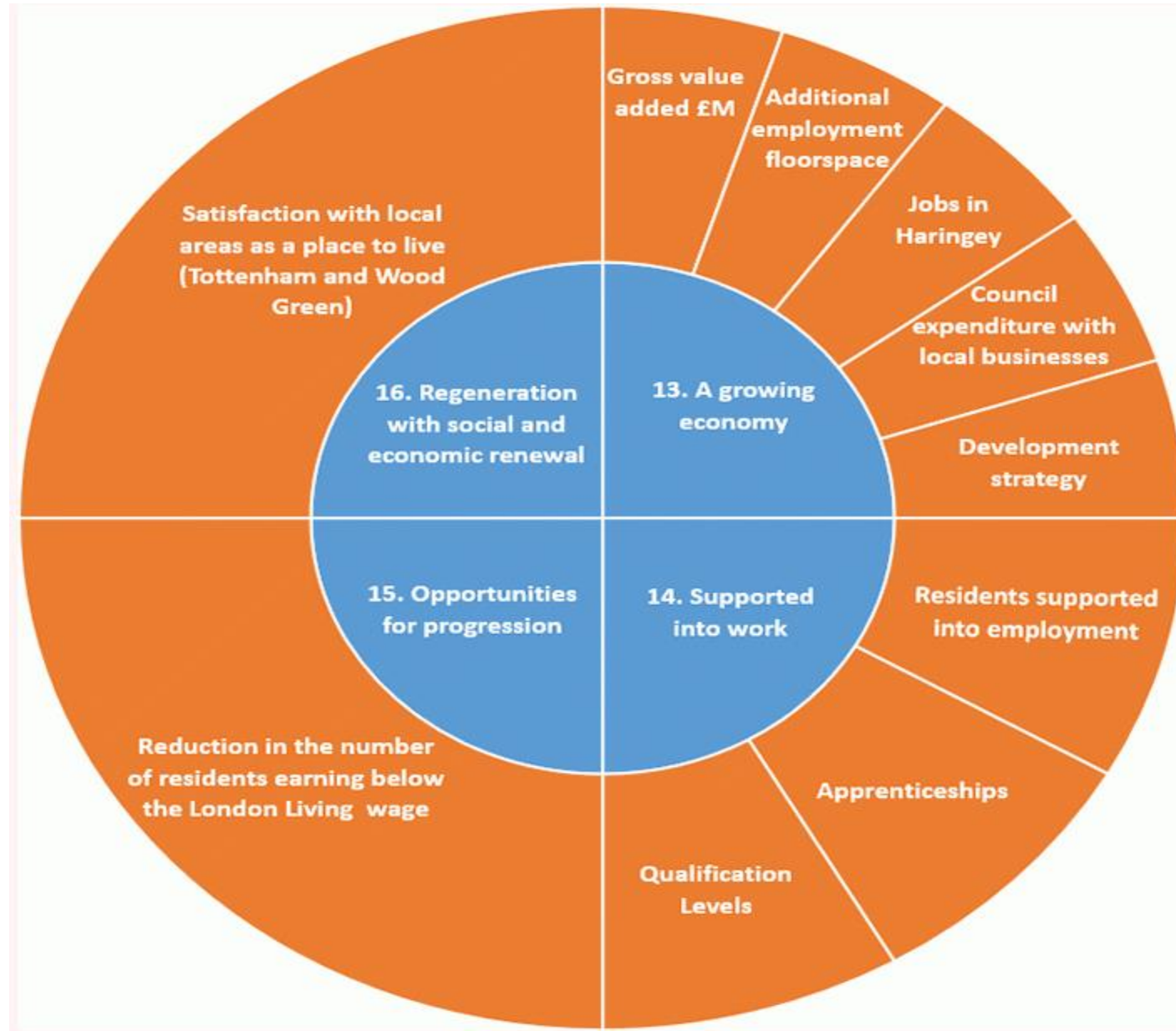
March 2019

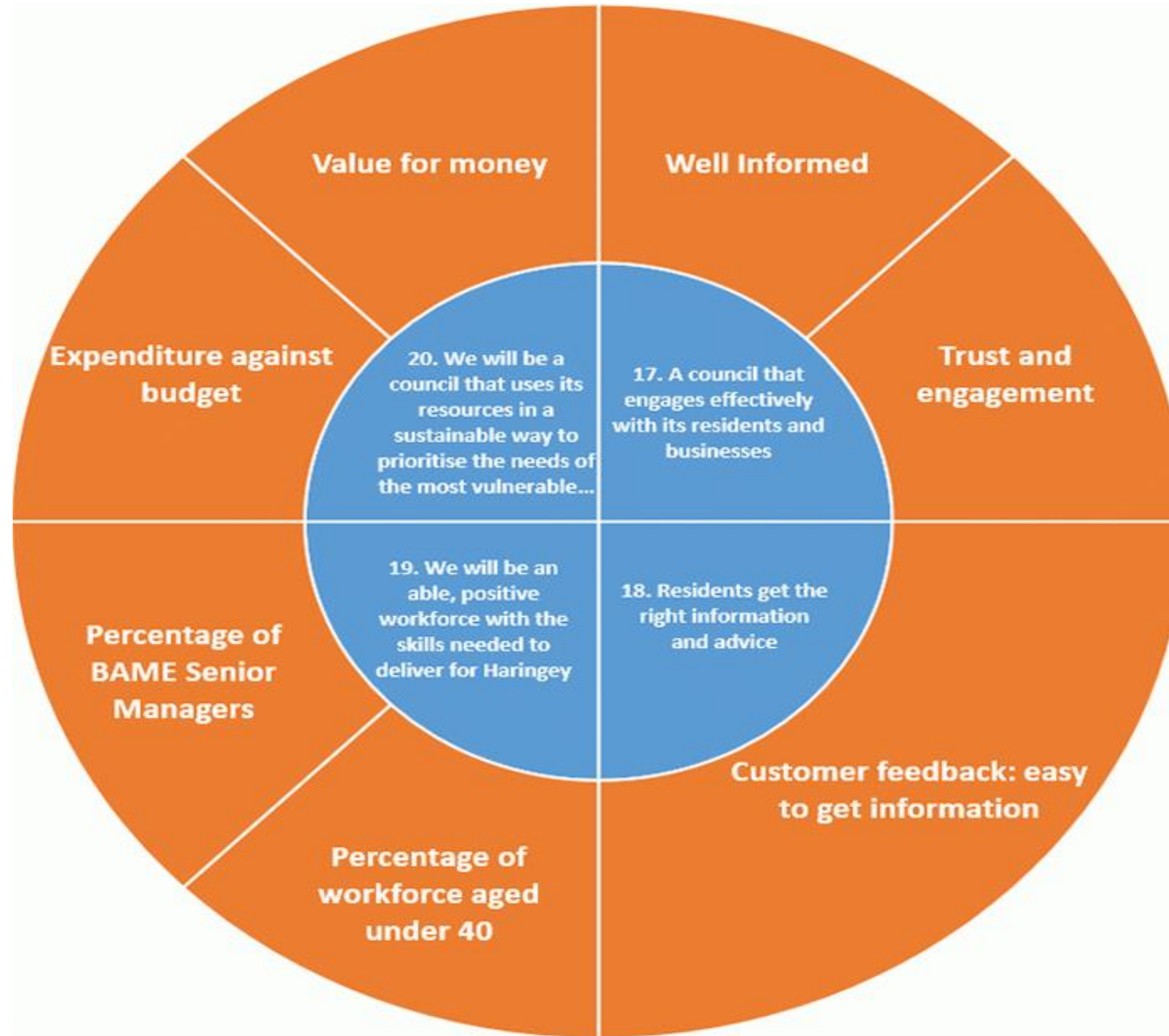
- Priority Dashboards are part of our performance framework to track progress against the outcomes and targets set out in the Borough Plan.
- These new Priority dashboards will replace the old Corporate Plan wheels with the principles of the current performance framework adopted in reporting on the measures. The dashboards will be published on our website w.e.f. April 2019 and allow residents and others to easily track performance against the five priority areas.
- The dashboards currently represent the baseline position so are not RAG rated as the Rag rating is indicative of progress against the agreed target/ ambition. The intention is to update the dashboards on a quarterly basis so the first progress update of the Priority dashboards will be at the end of Quarter 1- June/ July 2019.
- Below the Dashboard (wheel) image will be tables from which there will be clickable links that will bring you to a PDF that will provide more detail on performance against the relevant indicator and target set over the course of the Borough Plan period.
- Some indicators are longer term so will not lend themselves to a quarterly update but where possible a narrative to explain progress against milestones or a proxy indicator will be included in the quarterly update.
- The timely publication of the Priority dashboards creates transparency and accountability directly to residents about Haringey and it's partners performance against the delivery of specified outcomes. This means a continued role for Overview and Scrutiny Committee to use the updates as part of their role in scrutinising and supporting performance improvement and in agreeing their work programmes.
- A training session for Panel Members on how to use Performance and Budget /finance data to inform decision making is being planned for around June time to align with 1st progress update against BP Outcomes. The focus will be to enhance learning around the different types of data available, how to interpret the data within the Priority Dashboards, the role of Scrutiny in finance and ultimately to give Members confidence in applying evidence based decision making.











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Future Parks



Introduction

The following slides will explore:-

1. The Borough Plan and the current operational landscape of the Parks Service.
2. Key elements required to put the service on the front foot.
3. Establishing a Vision and Mission for the Service.
4. Enablers to move the service forward over the next 12 months and beyond.
5. What quality standards should underpin the service.
6. Proposals for a new strategy that sets out the plans for Parks and Green Spaces from 2020-2030.
7. Our delivery mechanism.

Borough Plan 2019 - 2023

The Borough Plan sets out the priorities for Haringey across a group of 20 outcomes grouped across five priorities. Those five priorities include: Housing, People, Place, Economy, and Your Council.

Whilst Parks and Green Space in Haringey contributes or is impacts indirectly on, Housing, Economy and Your Council Priorities, its key purpose can be found in delivering against the priorities of People and Place.

Within the Place Priority the Parks and Green Spaces deliver against:-

- Outcome 9 A healthier, active and greener place
- Outcome 10 A cleaner, accessible and attractive place
- Outcome 11 A culturally engaged place

Within the People Priority the Parks and Green Spaces deliver against:-

- Outcome 5 Happy Childhood: all children across the borough will be happy and healthy as they grow up, feeling safe and secure in their family, networks and communities.
- Outcome 7 All adults are able to live healthy and fulfilling lives, with dignity, staying active and connected in their communities.
- Outcome 8 Strong Communities where people look out for and care for one another



Good Foundations

- The service is and always has been provided in house, meaning we are able to more quickly shape and flex the service.
- The DNA of the service is strong and we have a resilient workforce.
- Staff are committed to the borough and to providing residents with the best service they can.
- Recent investment in the park development team and ongoing changes to the operational management team is improving insight, communication, supervision and response times.
- Previous track record of winning awards and developing best practice.
- Residents support the services provided by Parks, stating that it's the second thing they like about living in borough.
- Resident satisfaction is high with 80% saying they are satisfied.
- Commercial approach to develop new funding sources and reduce the overall cost to the council.

What is the current landscape?

Frequent
Complaints about
litter

Volume of work
outstrips staffing
levels

A negative
narrative with no
positive counter
balance

Service offer not
well defined

Patchy
relationship with
friends groups

Limited view of
reality on the
ground

Challenging
financial position

Reactive approach
to fixing things

Unprecedented
levels of scrutiny

Internal systems a
blocker to timely
progress

Manifesto and
Councillor
commitment to
service

So What Does Good Look Like?

Vision, Mission and Enablers

Establishes the draft Vision & Mission for the service to be tested through consultation.

Sets out the enabling areas to deliver the vision and mission.

Identify a series of pilot actions to test during the formation of the new strategy.



Quality Standards

Maintain a firm commitment to Green Flag Award Scheme in 2019

Establish a hierarchy of standards based on the typology of park or open space

Set out a simplified approach to quality against which residents and business can hold the service to account.



New Parks & Green Space Strategy

Coproduced with Friends, Residents and Councillors

Sets out policy positions and ambition for service

Describes future funding landscape for service

Vision, Mission and Enablers

Vision

By 2023 Haringey's Parks and Green Spaces will be places where:

- Residents' lives are being improved by access to quality green space.
- Communities take an active role in the decisions about the future of parks and green spaces.
- Civic pride and community ownership of parks are encouraged, through a diverse range of volunteering opportunities.
- A diverse range of events is offered, providing a backdrop for communities to celebrate together and enhance the borough's cultural offer.
- Wildlife flourishes and habitats are maintained, expanded and connected.
- Spaces are protected and future proofed for the next generation.
- Funding for parks is sustainable and at no cost to the Council.

Mission

To provide access for residents and businesses to a range of inviting, accessible parks and green spaces within walking distance of their home.

Enabling Pillars

Communication
and marketing

Waste
Management

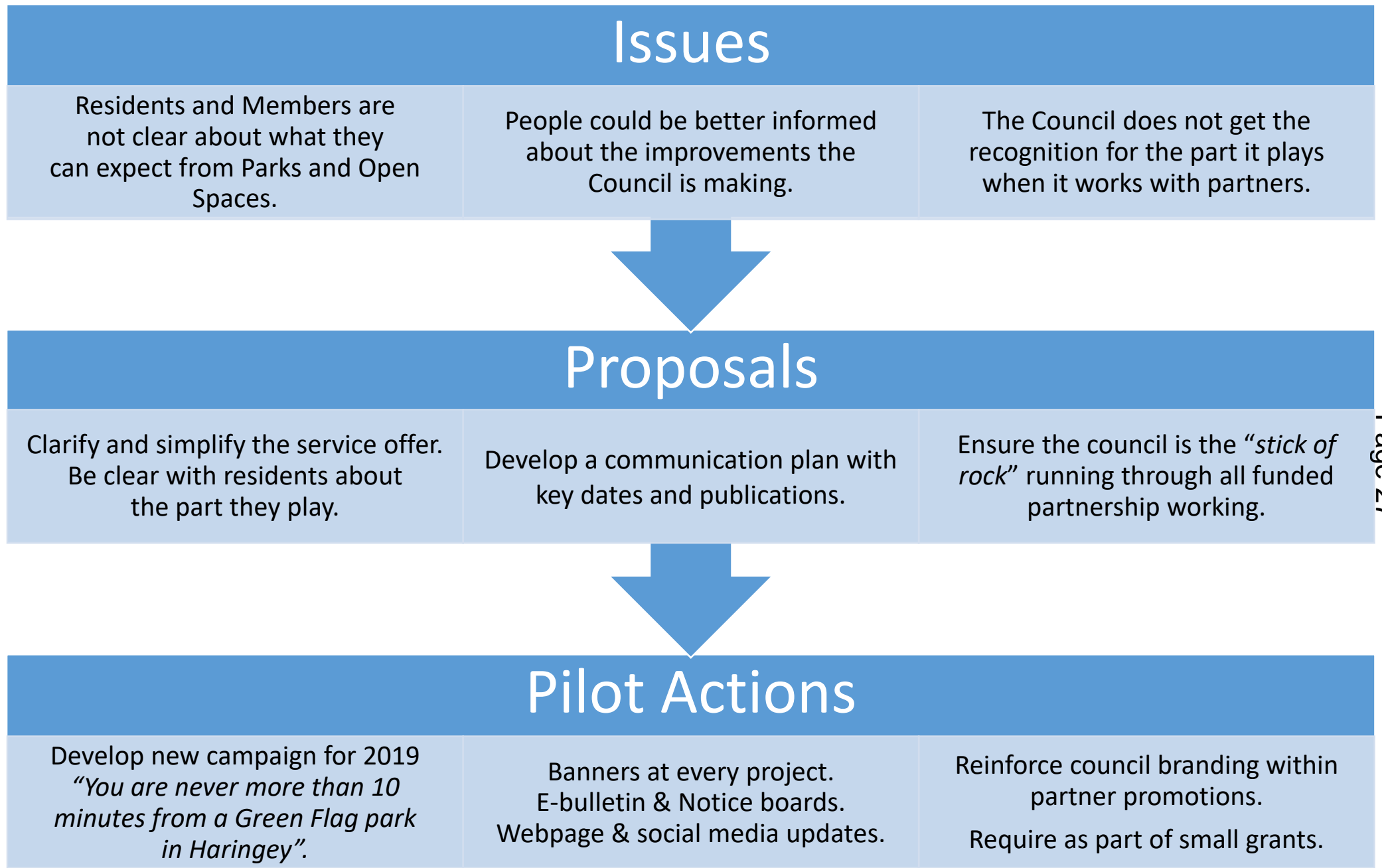
Volunteering,
Activation and
Events

Changing the
Landscape

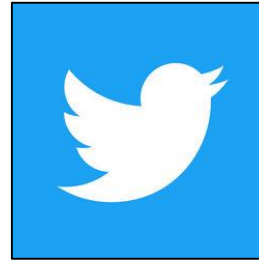
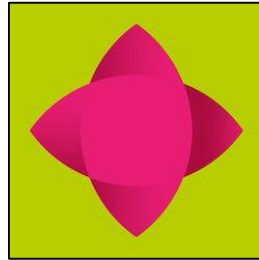
Asset
Management

Supervision and
Safety
Inspection

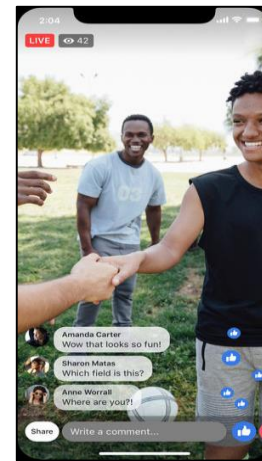
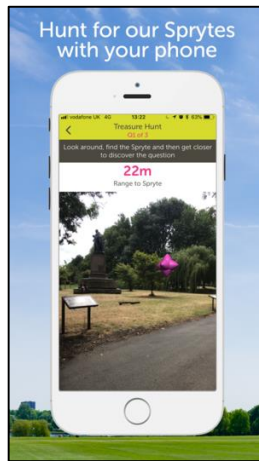
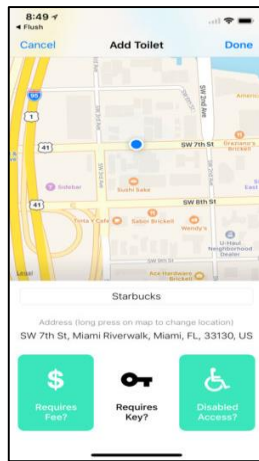
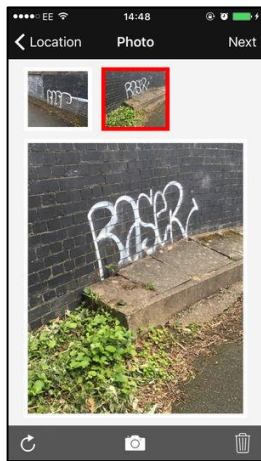
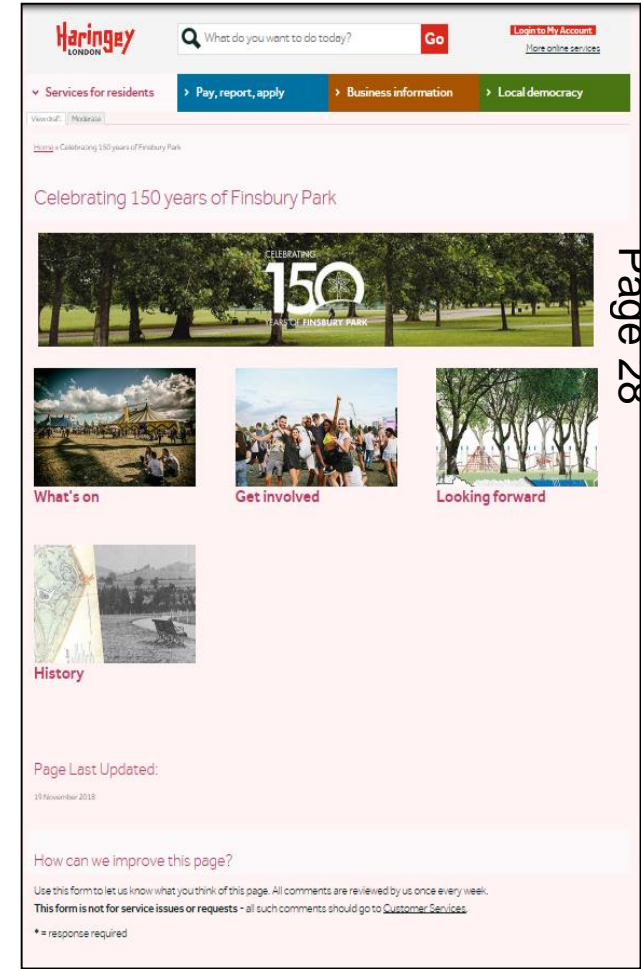
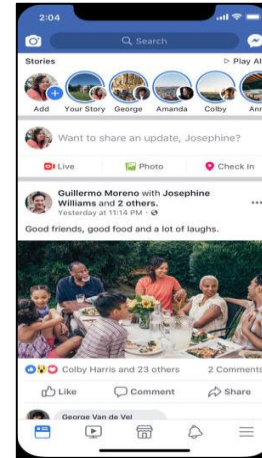
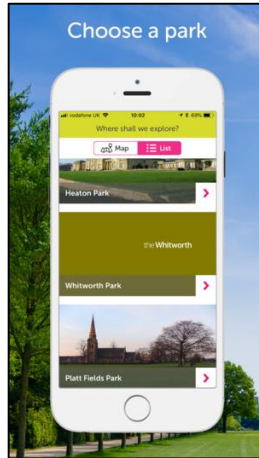
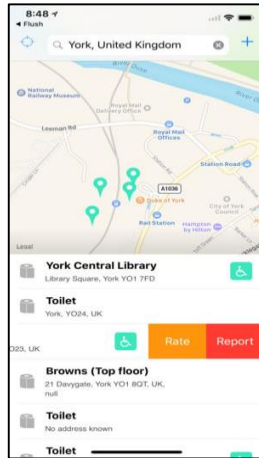
Service
Standards



Communication and Marketing



Online Presence



Communication and Marketing



Onsite Presence

	Supported and funded by park events income
------------------------------------------------------------------------------------	--------------------------------------------



Issues

A&B cleansing standards are low with performance at 65% YTD against a 55% target.

High level of complaints and other requests which divert crews from planned activities.

Number and type of bin infrastructure does not help the service to perform better.

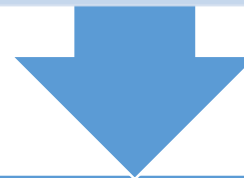


Proposals

That 85% of spaces achieve Grade B - *Predominately free of litter and refuse apart from some small items*

Increase resources for cleansing teams and also change working practices to reduce lost time.

Reduce number of bins, change locations of bins and provide larger capacity bins.



Pilot Actions

Promote this standard to public.
Remind staff of the target standard.
Utilise gardeners in down time periods to support.

Add in fourth seasonal team.
Add in Finsbury Park Keepers
Involve Veolia in more sites.

Remove majority of Dog Bins.
Pilot large capacity bins in Finsbury Park
Pilot engagement and education

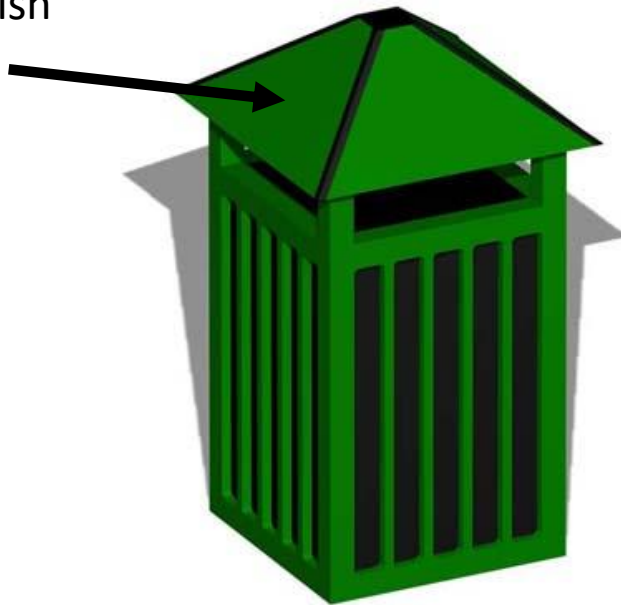
Waste Management



New larger capacity bins, with longer warranties and lidded openings



Messaging about dog waste and taking your rubbish home if the bin is full



Remove the majority of these



Issues

Volunteering input isn't focused or co-ordinated. The contribution of volunteers is not quantified.

Volunteering opportunities are being missed and not capitalised upon.

Current partners have limits to the amount of volunteers they can attract and/or supervise.



Proposals

Develop volunteering areas to be targeted. Introduce a system of recording the contribution made.

Identify a lead person to engage with the volunteering market and grow the opportunities.

Add new partners who can draw on different volunteering bases.
Review existing volunteering to have 12 month schedule.

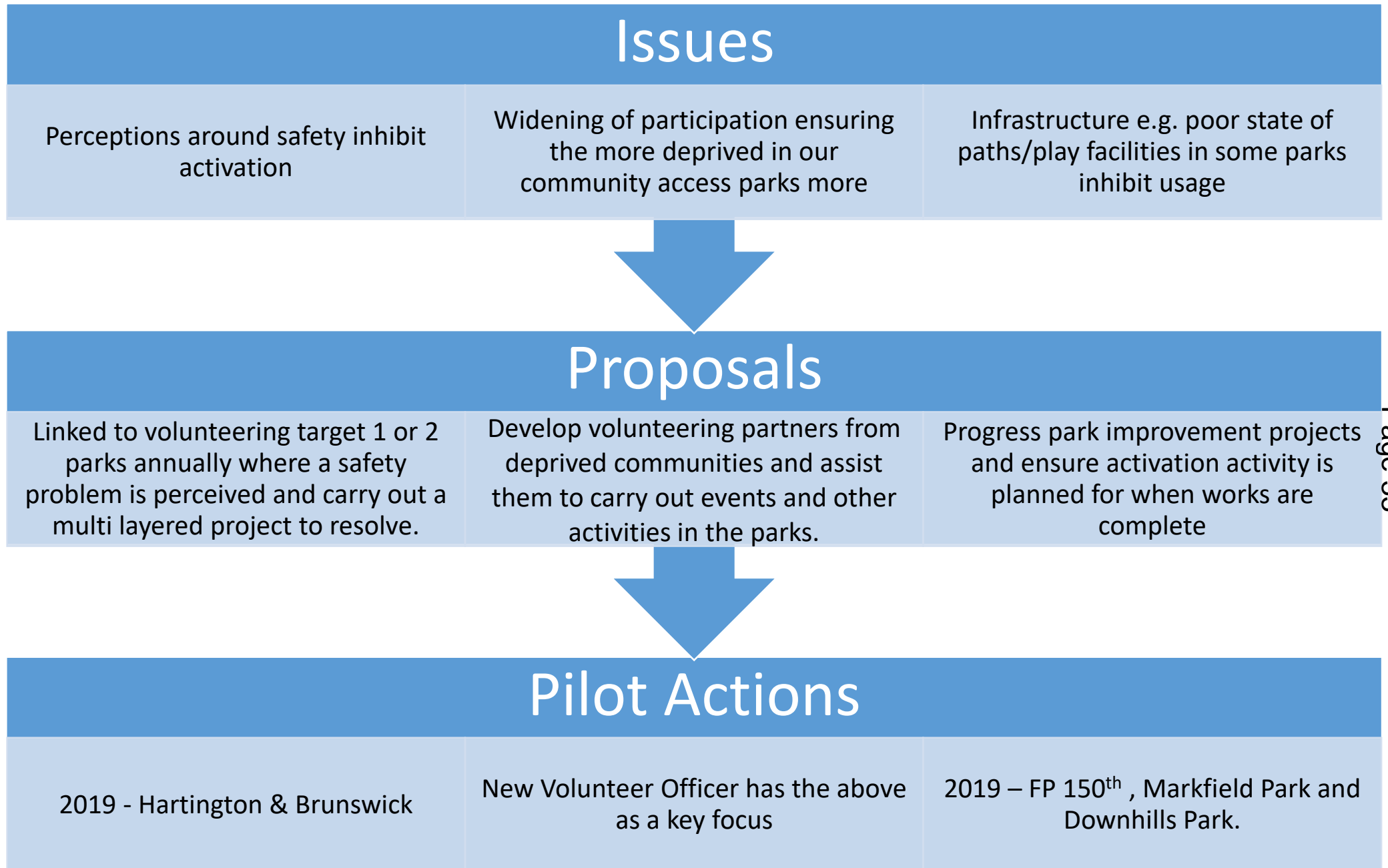


Pilot Actions

Introduce "What you can help with".
Pilot APP based time recording system.

Establish new lead person role.
Pilot new approaches through Finsbury Park Rangers.

Establish a new partnership with a tree management charity.
Launch Summer Watering Campaign.



Issues

Annual application and approval process results in instability for the council, residents and organisers

NFL wishing to develop major events programme at Bruce Castle Park

The level of major events in Finsbury Park cannot be expanded further



Proposals

Introduce long term hire arrangements with one or more organisations

Develop approach to ensure sustainable use of park can be achieved and investment income secured

Continue to explore opportunities for larger events in parks other than Finsbury Park



Pilot Actions

Establish long-term agreements with hirers to achieve income and planning stability around major events

Host two weekends of NFL Tailgate with clear plan of investment agreed with Friends and Ward Councillors

Seek to secure new medium to large events in other parks to support maintenance and improvement costs

Issues

We can not maintain everything present in parks to a good standard.

The current make up of the parks estate is a legacy of an era when the Parks service was at least 50% larger.

Public expectation is for the parks estate to be managed to a good standard.

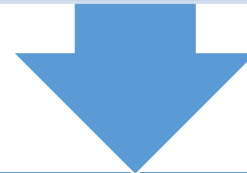


Proposals

We change a proportion of horticultural features and return them to grass.

We renovate a proportion of horticultural features and reduce their maintenance.

We identify our “*Jewels in the Crown*” and maintain these to a high standard.



Pilot Actions

Select up to three quick Green Flag sites where we can model some of the approaches.

Through learning gained establish a medium term plan to complete the changes.

Develop a short list of “*Jewels*” and ensure they are as easy to maintain as possible.

Principles of Changing Landscapes

- Improving visual safety and informal surveillance
- Multi impact
- Sizing to resources
- Improving Seasonality
- Increasing safety
- Supporting biodiversity
- Volunteer Friendly (Corporate, Friends, Individuals)

Elemental

- Changing maintenance regimes
- Removal of features
- Low maintenance renewal
- Simplification
- Maintaining “Jewels in the Crown”

Whole Site

- Simplification in line with Typology and Service Offer





Bridget Joyce Gardens, White City

Hollow Ponds' in Waltham Forest





Derbyshire Pocket Park, White City



Wanstead Country Park

Three style images not from sites in London

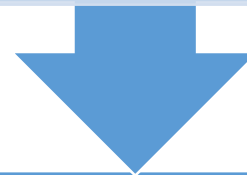


Issues

Approach is reactive and reliant on the individual knowledge of officers.

Repairs take longer than we would like causing frustration for the public.

The risk based approach to play area repairs does not meet others' expectations.

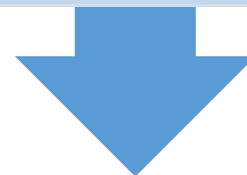


Proposals

Introduce Asset Management Plan, Style Guide and comprehensive condition monitoring

Ensure suitable and sufficient contractors are approved to undertake works.

Increase resource available to undertake lower level repairs.
One-off blitz of items requiring high level of maintenance.



Pilot Actions

T&F project for Asset Management Plan and Style Guide.

Deploy Confirm Connect to capture conditions information.

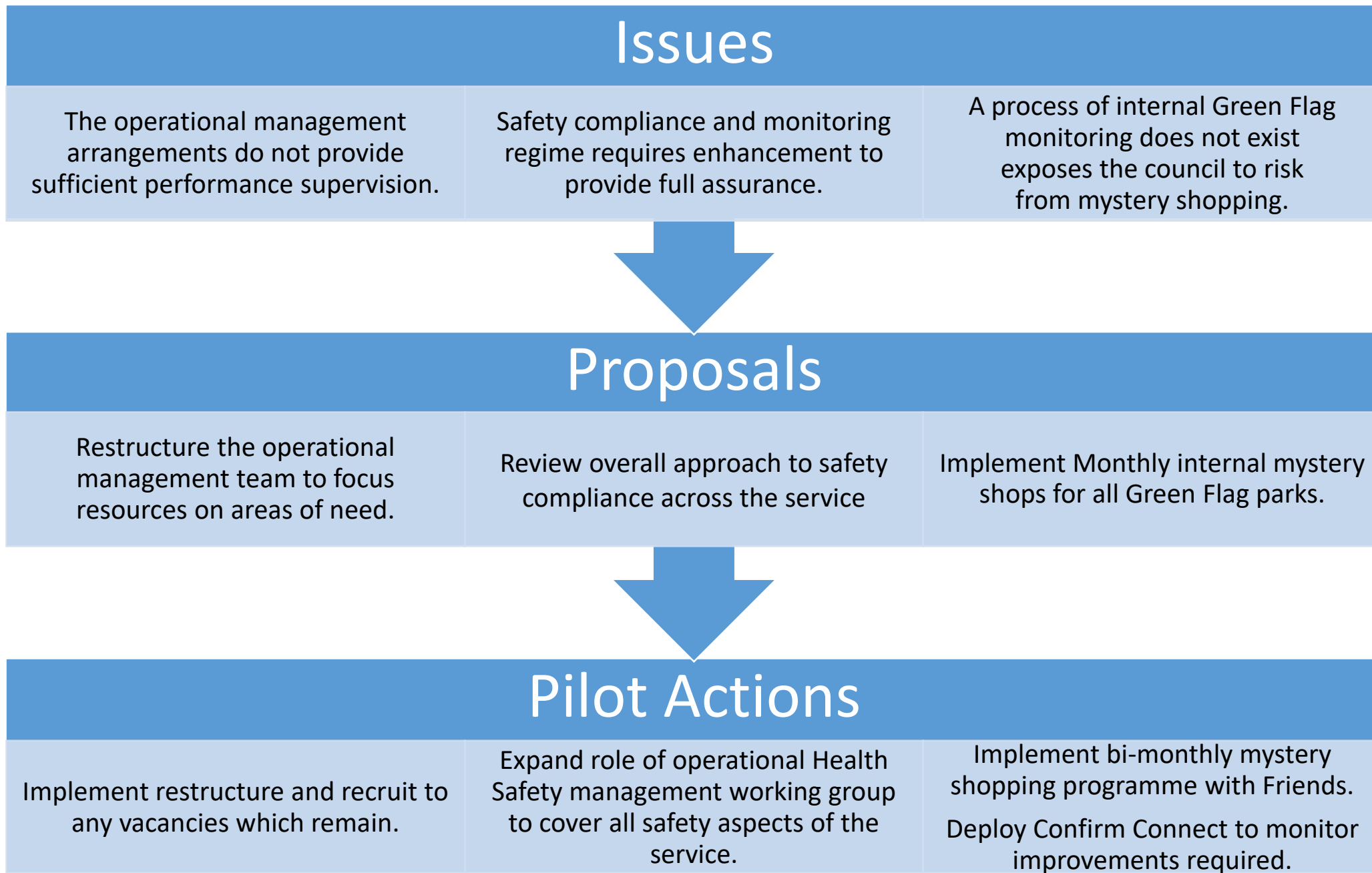
Develop P&L DPS to ensure sufficient pool of contractors in all areas.

Consider spares as part of procurement decisions.

Identify further contractor support to in house team.

Use 2019/20 capital to lift standards in Green Flag Parks.

Supervision and Safety Inspection



Quality Standards

Site Typology

Mayor's Guidance sets out the following typology:

- 1. Metropolitan sites**
 - 60-400ha
 - Walk time 15 minutes
- 2. District sites**
 - 20-60ha
 - Walk time 5 minutes
- 3. Local sites**
 - 2-20ha
 - Walk time <5 minutes
- 4. Small sites**
 - <2ha
 - Walk time <5 minutes

Site Hierarchy

	A1. Metropolitan Parks and Gardens	A2. District Parks and Gardens	A3. Local Parks and Gardens	A4. Small Parks and Gardens
Size	>60ha	20-60ha	2-20ha	<2ha
Essential Characteristics	Attract visitors from both outside and inside the borough	Attract visitors from both outside and inside the borough	Serves local needs and predominantly visited by local residents	Serves local needs and predominantly visited by local residents
	May include landmark features and heritage value	May include features of heritage value	May include features of heritage value	May include features of heritage value
	Formal, active, informal and passive recreation	Formal, active, informal and passive recreation	Active and passive recreation	Passive recreation/thoroughfare
	Broad range of habitats	Broad range of habitats	Limited range of habitats	Limited range of habitats
	Wide range of uses	Wide range of uses	Limited range of uses	Limited range of uses
	Sufficient facilities to enable long stays e.g. toilets/refreshments	Sufficient facilities to enable long stays e.g. toilets/refreshments	Basic amenities include seating, litter bins and entrance signs	Limited provision of basic amenities e.g. bench and litter bin

Site Hierarchy

	A1. Metropolitan Parks and Gardens	A2. District Parks and Gardens	A3. Local Parks and Gardens	A4. Small Parks and Gardens	
Non Haringey Council	Alexandra Park	Highgate Wood Tottenham Marshes			
Haringey (Parks in bold are currently Green Flag Parks)		<ol style="list-style-type: none"> Finsbury Park (HLF) Queens Wood Lordship Recreation Ground (HLF) 	<ol style="list-style-type: none"> Belmont Recreation Ground Chestnuts Park Markfield Park (HLF) Russell Park Albert Road Recreation Ground Bruce Castle Park Coldfall Wood Downhills Park Priory Park Woodside Park Ducketts Common Down Lane Park Parkland Walk White Hart Lane Recreation Ground The Paddock Muswell Hill Playing Fields Tunnel Gardens 	<ol style="list-style-type: none"> Fairland Park Paignton Park Chapmans Green Railway Fields Stationers Park Tottenham Green Bluebell Wood Hartington Park Stanley Road Open Space Wood Green Common Brunswick Open Space Granville (Spinney) Road Open Space Station Road (Parkland Walk) / Palace Gates Tower Gardens Civic Centre Gardens Manchester Gardens Page Green Common Rokesley Gardens Shepherds Hill Gardens 	<ol style="list-style-type: none"> Sommerford Grove Open Space Stanley Culcross Open Space St Marys Churchyard (Hornsey Churchyard) Tewkesbury Close Springfield Community Park Greengate Common Durnsford Road Bowes Park Community Garden Priory Common Rectory Gardens Barratt Gardens Avenue Gardens Trinity Gardens Nightingale Gardens Finsbury Gardens Grove Lodge, Muswell Hill

What is the Offer?

A2. District Parks and Gardens	A3. Local Parks and Gardens	A4. Small Parks and Gardens
Green Flag	Green Flag or aspiration to be...	Encourage groups to adopt Community Green Flag and transfer legacy sites
Toilets and Café	Toilets and Café where appropriate	Toilets and Café only where they currently exists
Permanent staffing presence	Parks Service mobile maintenance staff	Parks staff and Veolia staffing
Good horticultural standards	Good horticultural standards	Acceptable horticultural standards
Formal, active and passive recreation opportunities	Active and passive recreation opportunities	Passive recreation / active travel route
Range of habitats	Limited habitats	Simple habitats
Attract visitors from both inside and outside the borough	Serves local needs and predominantly visited by local residents	Serves local needs and predominantly visited by local residents
Priority for annual investment	Priority for planned occasional investment	Community led supported investment
Inspected at least Monthly	Inspected monthly	Inspected quarterly

Issues

Service standards are not well understood.

Expectations can not be managed as there is no clear standard to achieve.

Green Flag Standard is a declared aspiration for all sites.

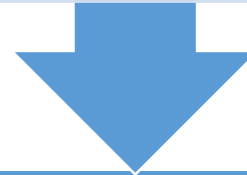


Proposals

Develop simple easy to communicate standards so that people understand what will be delivered.

Publish performance against the standards at a park level so people can check for themselves.

Reengage Green Flag via full judging process for each of 22 Parks



Pilot Actions

Agree simple standards for key service aspects e.g. predominately free of litter and refuse apart from some small items.

Trial this approach on parks where we are making other changes

Update Management Plans and complete 22 full judging inspections

Green Flag

A number of themes emerge from the mystery shopping reports which if the council wants to retain green flags in 2019 it must address. These themes can be summarised as:

1. Litter and Graffiti
2. Marketing and Communication
3. Asset Inspection and upgrades
4. Horticultural Maintenance
5. Low Risk Play Area Maintenance
6. Finsbury Park Resourcing

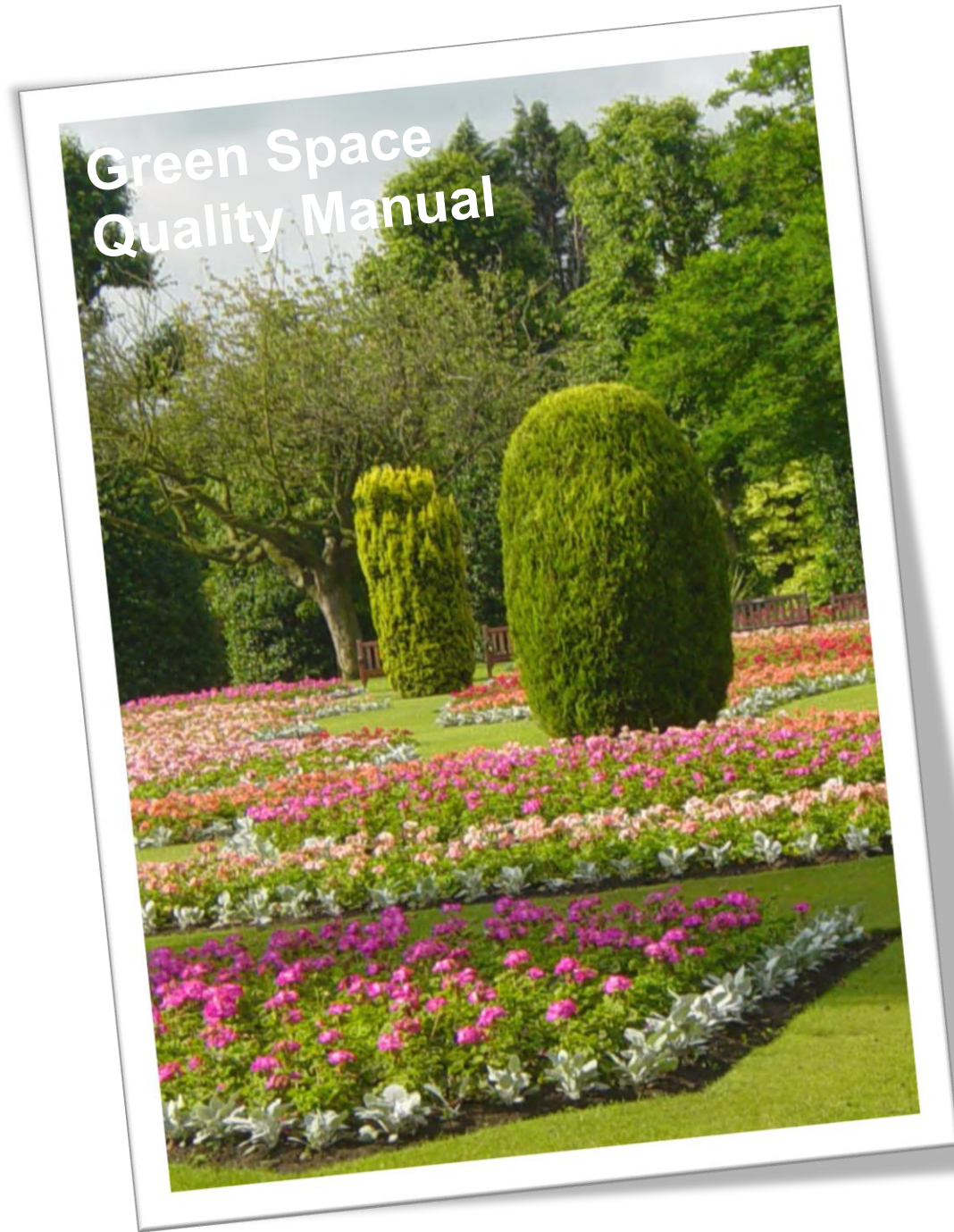
Many of these areas were already raised by the Friends of Parks Forum and form part of the work streams for the new Parks and Opens Spaces Strategy, to be developed over the next ten months.

Future of Green Flag in Haringey

- Withdrawing from the Group Judging Process, and all current 22 Green Flag parks will be fully inspected by judges at dates to be agreed in 2019
- This judging process will significantly increase resources needed to
 - organise, coordinate and facilitate the Judges visits to all 22 sites
 - update paperwork such as management plans to recognise current management practices
 - This will have an impact on the standards that can be delivered in other parks during 2019 and beyond, and will significantly stretch current resources
- We will explore how we work with other boroughs to benchmark our parks against quality standards, incl the Green Flag Award
- The commitment remains to make our parks as vibrant, welcoming, safe and inviting as possible within the resources available



Service Standards



GOOD

- Length is longer than 25mm and shorter than 60mm.
- Edges are slightly untidy or encroaching hard surfaces, hedge lines or bedding areas.

or

- Grass is longer than 60mm but due to be cut or has been unevenly cut across area.
- Edges are uniformly cut.

and

- Adjacent paths and bedding areas are mostly kept clear of clippings.
- There are no bare patches.
- There is no unsightly weed infestation.
- All litter was removed prior to mowing.
- No leaf fall, litter, debris or dog fouling.

ACCEPTABLE

- Grass is longer than 60mm and not scheduled to be cut in the next week, or has been unevenly cut.
- Edges are untidy and encroaching hard surface or bedding.
- Adjacent paths and bedding areas are mostly kept clear of clippings.
- There are some areas of bare soil.
- There are some areas of unsightly weed infestation.
- All litter was removed prior to mowing.
- Small amount of leaf fall, litter, debris or dog fouling.



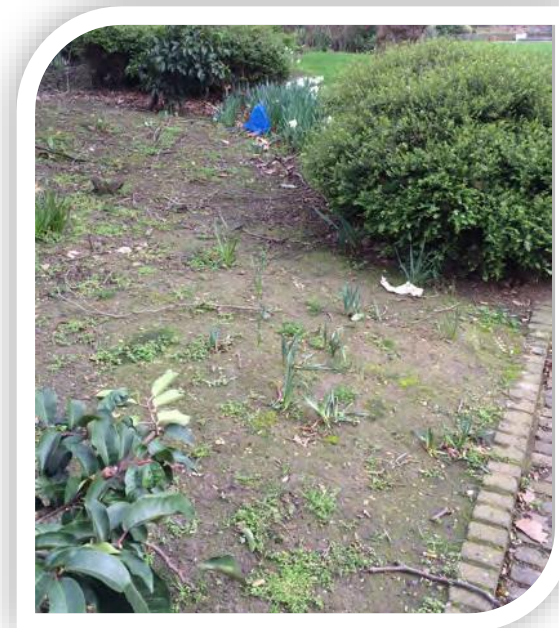
ACCEPTABLE

- Low plant variety or replanting needed.
- Some areas where more varieties could be added or plants are not yet established.
- Slightly over-grown, or needs pruning.
- Less defined edge.
- If mulched, it is insufficient and unevenly spread.
- Pruning cuts are sharp and neat.
- Weeds present.
- Small amount of dead material or cuttings left in area.
- Small amount of leaf fall, litter, debris or dog fouling.



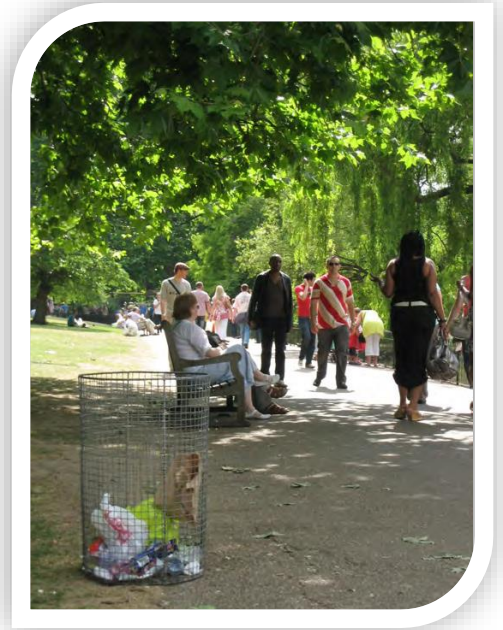
UNACCEPTABLE

- Low plant variety.
- Over-grown or sparse or unhealthy plants that are not establishing well.
- Edge not neat or poorly defined.
- If mulch is required, there is no mulch.
- Pruning cuts are untidy and torn.
- Weeds overtaking shrubs.
- Dead material or cuttings left in area.
- Leaf fall, Litter, debris or dog fouling present.



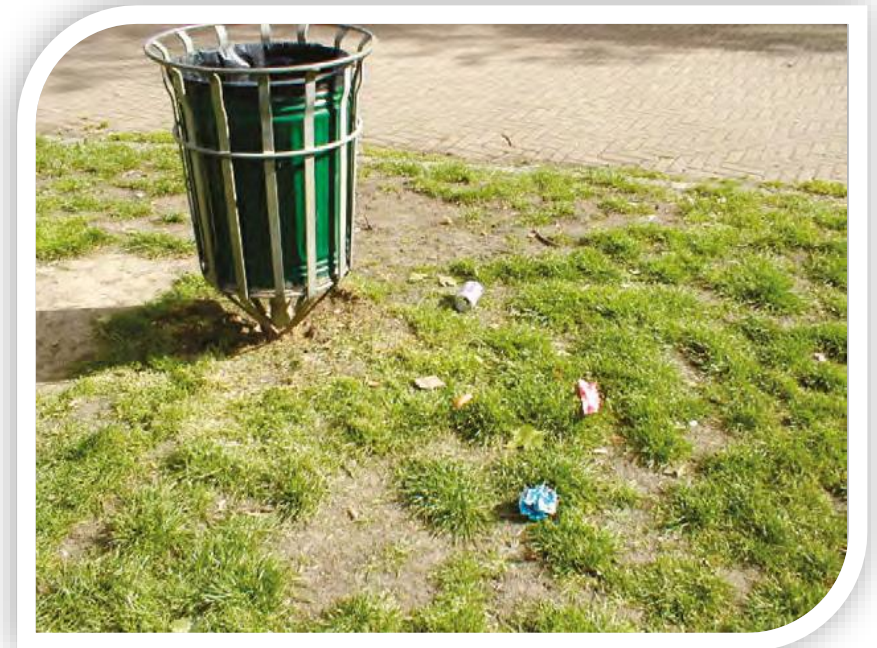
GOOD

- All bins are checked and emptied as frequently as required.
- Bins are complete and structurally sound.
- Bins are located in relation to areas of visitor interest.
- Site has a small amount of litter, debris or dog fouling in areas.
- Bins are cleaned externally with few marks to paintwork / finish.
- The appropriate type of waste is indicated.
- Leaf / blossom fall is regularly collected with some areas of build-up not affecting access.



ACCEPTABLE

- All bins are checked and emptied less frequently than required.
- Bins below 3/4 full.
- Bins show minor damage but are structurally sound.
- Bins are located in relation to areas of visitor interest.
- Site has small amount of litter, debris or dog fouling in areas.
- Bins cleaned externally but have damage to paintwork / finish.
- Some indication of the appropriate type of waste is provided.
- Leaf / blossom fall is collected with few areas of build-up affecting access.



New Parks and Green Space Strategy

New Parks and Green Space Strategy

Coproduced with Friends, Residents & Councillors

Builds on Parks Scrutiny Review –
March 2018

Working with specific interest
groups to explore themed areas.

Member engagement and public
consultation

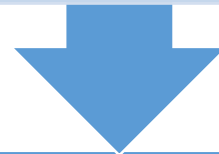


Sets out policy positions and ambition for service

Establishes policy position on issues
where no policy exist e.g. security in
parks, licensable activity, equal
access

Agrees style guides, maintenance
approaches and usage for parks

Sets out the ambition for the service
offer over the next 10 years



Describes funding landscape for service

Reviews the revenue funding
envelope for the service against
agreed service standards

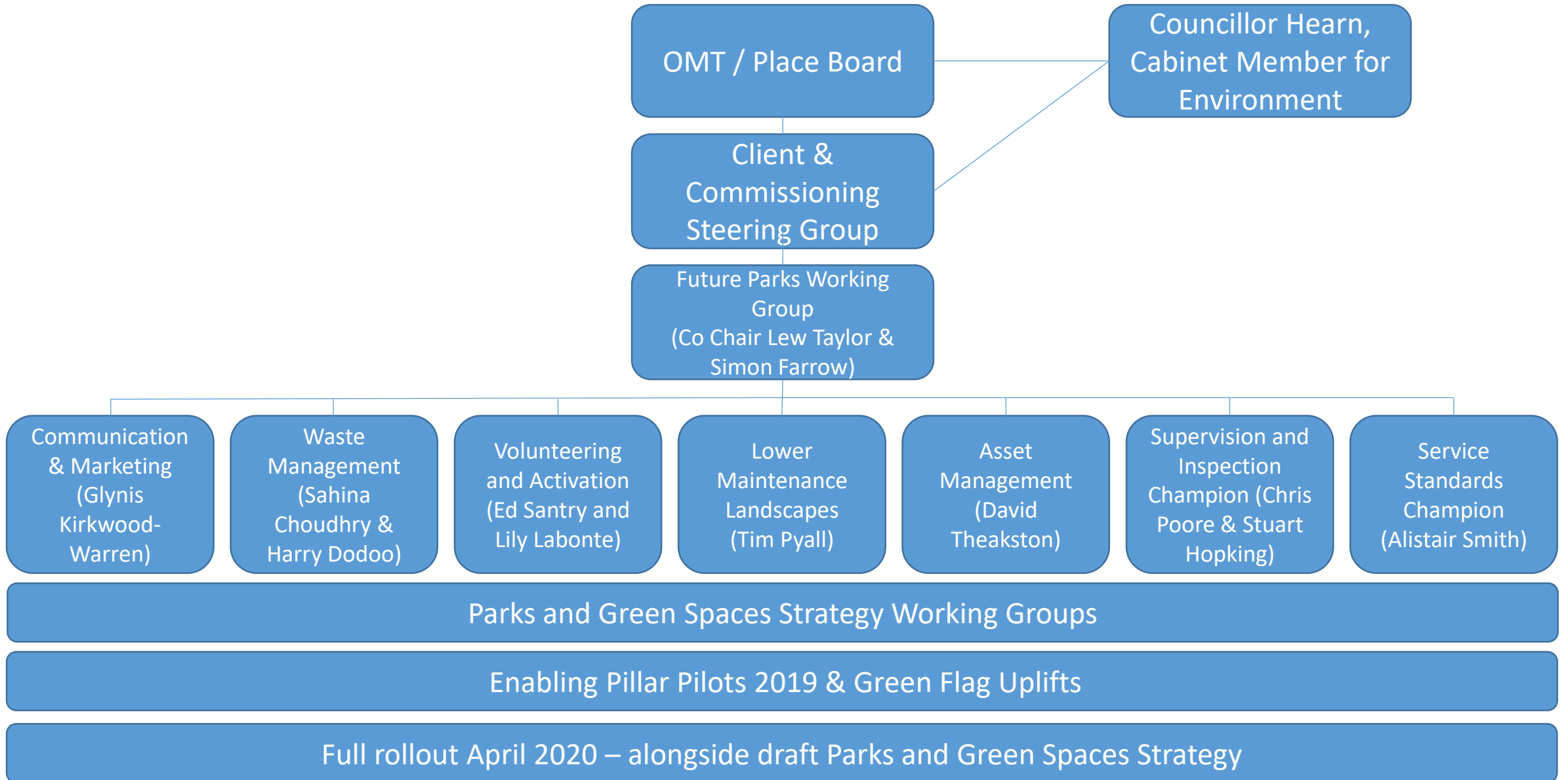
Informs the 10 Year Capital Strategy
requirements.

Maps out the external funding
opportunities that will benefit the
service.

Links to the Parks Strategy development pathway

2019										2020			
Mar	Apr	May	June	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
Phase 1			Phase 2		Phase 3			Phase 4		Phase 5			Launch
Workshop Groups e.g. <ul style="list-style-type: none"> Nature Conservation Waste Management Volunteering and Activation Landscape Maintenance Style Guide and Asset Management Policy Position Papers e.g. <ul style="list-style-type: none"> Equalities Workforce development Licensable Activities Security in Parks Leasing of premises Green Infrastructure 			Collation of Information		3 months Public Consultation			Drafting of strategy document		Cabinet Approval			Page 58 Launch draft document
			Prepare public consultation activities		Online and in Parks Demographic Groups			Agreement of final draft documents					
Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
	Forum Update		Forum Update			Forum Update		Forum Update			Forum Update		Forum Update
		Friends Workshop						Public Workshop					

How this will be delivered



Conclusion

- ⌘ There is much to do to put the service on its front foot again
- ⌘ The DNA of the service is strong and we have a committed and resilient workforce
- ⌘ The funding landscape will continue to be challenging
- ⌘ There are new opportunities now and on the horizon
- ⌘ We can strengthen and empower residents to be part of the solution
- ⌘ With a clear vision and strategy we can make the step change needed to be award winning again

Report for: Environment and Community Safety Scrutiny Panel, 8 April 2019

Title: Waste and Street Cleansing Update: Fly Tipping, Green Waste Charges and Bulky Waste Collection.

Report authorised by: David Murray, Assistant Director of Environment and Neighbourhoods

Lead Officer: Ian Kershaw, Client and Commissioning Manager, Community Safety, Waste and Enforcement

Ward(s) affected: All

**Report for Key/
Non Key Decision:** Non Key

1. Describe the issue under consideration

This report outlines the fly-tipping strategy that will be presented to Cabinet on 2 April, and provides an update on waste collection efficiency measures including charges.

Our Fly Tipping Strategy reflects that action is required from all levels – residents, community groups, ward Members, landlords, council services and our partners – if we are to make a difference. The council has a key role to play and we are committed that we will take the toughest enforcement action we can to catch and fine those who are responsible.

Waste and street cleansing services are some of our most visible front-facing universal services. We need to regularly review them to make sure they are meeting the needs of those that live, work and play in our borough, respond to changes in markets and national policy and that they are delivered efficiently. Consequently we introduced a range of charged waste services in 2017. These have allowed the Council to prioritise other service areas such as social care and help the Council respond to budget pressures. We plan to bring forward further proposals that meet the changing national and regional requirements for waste collection and can contribute to ongoing efficiencies from 2020/21.

2. Recommendations

That the Panel notes the new strategy and associated performance measures, and progress on waste transformation savings and efficiencies.

3. Background

A fly tip is rubbish left on the street (or other land) without arrangements for its collection and without agreement with the council. A small proportion of fly tips in Haringey is left by illegal waste collectors (just 4%) – the vast majority (83%) is household waste, often presented in the wrong place and/or at the wrong time. The remaining 13% of fly tips is from local businesses. Of the fly tips that are household waste, nearly half are carrier bags or black bin bags and over a quarter is furniture.

Last year (2017/18), Haringey received reports of 24,000 fly tips and a similar level is projected for 2018/19. The cost to Haringey's tax payers to collect fly tipping is over £3 million per year. This has a wider impact on the council's Medium Term Financial Strategy, and the council's ability to provide other vital services to our residents.

Haringey's Borough Plan has made a firm commitment to reducing the levels of fly tipping in the borough, as part of the Place Priority. Our ambition is for a borough which is cleaner, accessible and attractive. We know from our 2018 Resident Satisfaction Survey that cleanliness is a top priority for residents (11% of residents saying this makes a difference to their day to day quality of life), second only to safety (13%).

4. Haringey's Approach to Tackling Fly Tipping

The Fly Tipping Strategy sets out an approach using three strands, to be delivered through a series of 'hot spot' targeted locations:

- Education, communication and early intervention
- Prevention of recurrence
- Targeted enforcement

The approach in the draft Strategy has been defined over a five year period using existing resources across the Waste Client Team, Enforcement, Communications and our waste contractor Veolia.

We know that fly tipped waste often occurs with more frequency in 'hot spot' areas. Often these hot spots are distinct areas or clusters of roads where waste has been deposited and collected for many years, becoming informal collection points. We also recognise that litter bins and recycling/textile banks can become attractors for dumped waste. Our approach will focus on such areas to either design out or formalise collection waste points.

A hot spot approach will be used to target resources at areas which are most affected by the issue, using the three strands of the Strategy's approach as set out above (communications, intervention and enforcement). To inform this approach we will use data that pinpoints the locations around the borough which suffer the highest number of fly tips. Each hot spot is likely to be just a handful of roads where we know there are high levels of fly tipping. On a borough level, this is shown below in Figure 1 as a heatmap of all fly tips in Haringey in 2018.

At each hot spot, we will have a visible presence in the area, both through communications and officer presence. Communications will be highly localised to make sure residents are aware of the issues. We will work with local champions, including resident or trader groups and members, to engage the community and drive a local response.

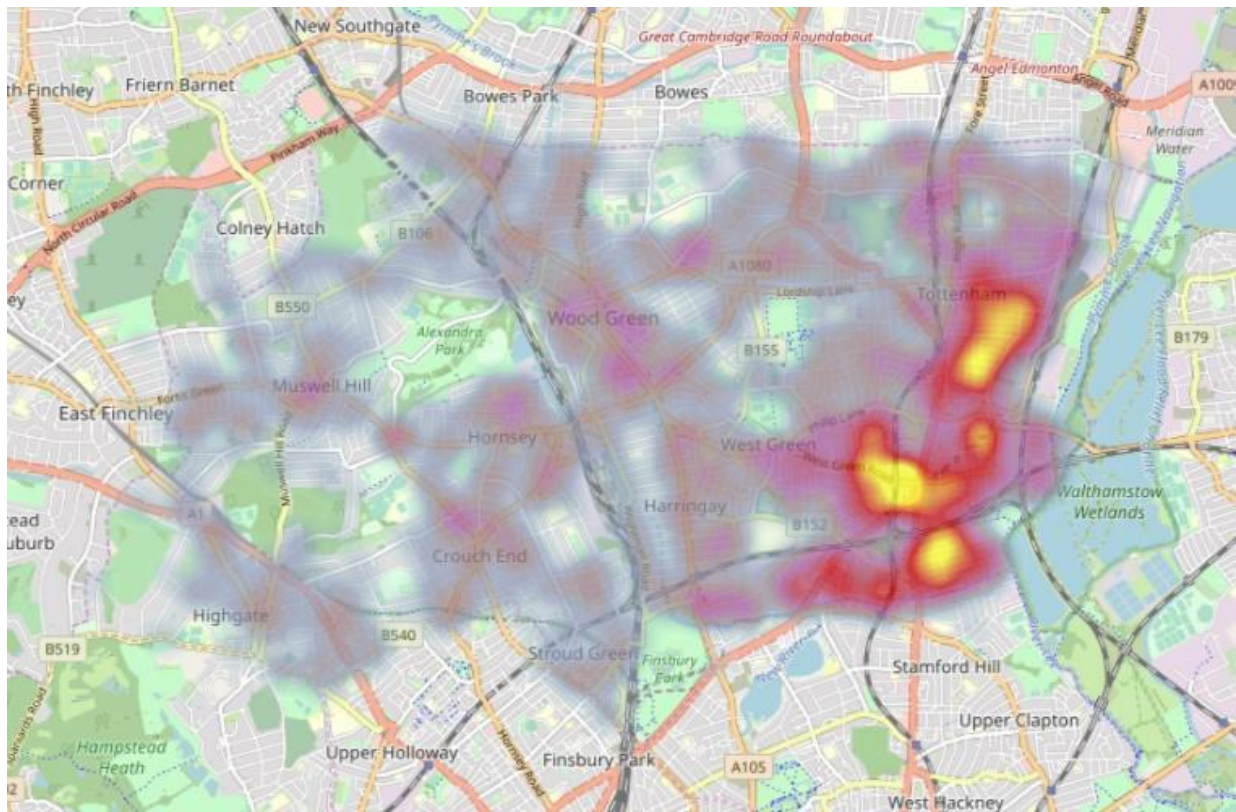
The hot spot approach is a phased over an 8 week period:

- Phase 1 (weeks 1-2): Intelligence gathering, site visits and analysis;
- Phase 2 (weeks 3-4): Advice and education, ensuring residents have the necessary capacity to store and dispose of waste correctly;

- Phase 3 (weeks 5-6): Designing in innovative solutions for waste presentation where possible;
- Phase 4 (weeks 7-8): Enforcing where necessary.

Initial trials of the hot spot approach have been rewarded with some success. The recent Noel Park hot spot (Jan/Feb 2019) has resulted in a 23% decrease in fly tips in this area in the following month. We will continue to monitor this area to ensure this is sustained. The team has compiled a series of case studies where interventions have been trialled to date to demonstrate the hot spot approach in action.

Figure 1: Heatmap of all Fly tips in Haringey 2018 showing a density of fly tips in the east of the borough, particularly down the Tottenham High Road corridor and Bruce Grove.



5. Working with Landlords & the Licencing Scheme

It is recognised that the most challenging demographics for waste collection are high density, high turnover properties which weren't designed for 21st century waste disposal needs. Haringey has a higher proportion of such properties than most boroughs.

The recent work in designing the additional licencing scheme for HMOs and investigating a selective licensing scheme for private rented properties generally has established a clear link between reported complaints and environmental crime. The dumping of small and large scale domestic rubbish accounts for nearly three quarters (72%) of all such complaints relating to private sector dwellings.

The licencing scheme should help to reduce such complaints, by the inclusion of licencing conditions relating to waste:

- The licence holder shall provide suitable and sufficient refuse and recycling bins with lids in a suitable and easily accessible location for occupants of the property to use. The licence holder shall ensure that all tenants on commencement of tenancy are given details about the refuse storage arrangements, including the collection date for refuse, recycling and green waste and how to present their waste for collection.
- The licence holder must ensure that all gardens, yards and forecourts within the curtilage of the property are kept in a reasonably clean and tidy condition. Under no circumstances should old furniture, bedding, rubbish or refuse from the property be left immediately outside the property, on the public highway, or on private land by either the licence holder, tenant or tenant's visitors.

By working with landlords through the Licencing Scheme we can try and influence in-home solutions recognising that most residents have made their waste disposal decisions before they leave their property. We are unlikely to be able to influence property redesign (retrofit) extensively but we can produce landlord/tenant packs to advise on the correct waste disposal options and sanctions for not complying.

6. Learning from Best Practice

Fly tipping is a problem across the country and many authorities have tried different approaches to address the issue. We aim to learn from the experiences of other authorities and will capture this in our annual implementation plan.

Barking and Dagenham have established a strong approach to tackling fly tipping which is engrained across their organisation, using CCTV images of perpetrators caught fly tipping and publishing these online on a 'Wall of Shame'. This is used to encourage the community to identify perpetrators to be followed up by enforcement and/or prosecution, and acts as a deterrent. There is also a strong narrative for the borough that Barking and Dagenham doesn't accept fly tipping and needs help from across the community to tackle it.

Newham has also done extensive work in recent years to tackle fly tipping, including setting up a dedicated Fly Tip Task Force in 2016, backed with £1m of investment. The task force consists of 10 officers (1 manager, 2 senior enforcement officers and 7 enforcement officers). Some of their core activity included:

- Investing in eight camera vehicles, 50 camera devices, two CCTV vans and five service cars to respond to fly tips;
- Tackling organised crime industrial fly tips;
- Monthly joint tasking operations with the Police, licencing, trading standards, immigration and cleansing;
- Hot spot operations and patrols;
- Building research and intelligence on offenders;
- Communications and media campaigns.

In the 18 month period between May 2016 and October 2017, Newham have issued 251 £400 FPNs and taken 31 cases of fly tipping to court (with a 100% success rate). They report that their Task Force has been a good deterrent and has particularly helped them to reduce and prevent industrial scale fly tips.

We have also been working with Keep Britain Tidy on their national research of fly tipping best practice and their learning is captured in our Strategy. Furthermore, Haringey has been selected by Keep Britain Tidy to do focused trials around tackling black bag waste which we have been developing with them since May 2018. We have also worked with the London Environment Directors Network to share best practice.

There is a risk that the communications and activity around fly tipping may have an adverse effect on residents' satisfaction with cleanliness e.g. by highlighting the problem people become more aware of the issue. This was seen in the Team Noel Park pilot (2015-2017) where during the life of the project, despite targeted local communication campaigns and activities, resident satisfaction across a range of cleanliness measures actually decreased. The Team Noel Park pilot demonstrated how hard it is to influence residents' perception of cleanliness, and also showed that behaviour change takes time to build momentum and for norms to shift.

7. Charged Waste services

In 2017 we introduced charges for replacement bins and garden waste collection and extended the charges for bulky collections. Together these have delivered an annual saving to the Council of approximately £1m. We were conscious when we introduced these charges there may have been an adverse impact on fly-tipping. We have monitored this closely (looking at figures on a weekly basis). There has been no adverse impact. It was felt that people who disposed of waste responsibly before charging were likely to continue to do so and this has been borne out. There is a lower take up of charged services but an increase in residents taking items to the Reuse and Recycling centre themselves.

There has been increased international recognition of the need to handle waste disposal differently, particularly focussed on plastics. The Government has published

four major consultations on waste collection and disposal related to this issue. The Mayor of London has announced challenging targets for recycling and has described a set of best practice standards to achieve this. The Council has continued pressure on its budgets and in its most recent MTFS agreed to a savings target of £500,000 from 2020/21 associated with transforming waste services.

8. Contribution to strategic outcomes

The Fly Tipping Strategy supports the Place Priority of the Borough Plan, specifically 'A cleaner, accessible and attractive place' with the objective to improve cleanliness and reduce the levels of fly tipping. The Fly Tipping Strategy also aligns with the existing and prospective Community Safety Strategy for Haringey.

Environment and Community Safety Scrutiny Panel - Work Plan 2018-19

1. Scrutiny review projects; These are dealt with through a combination of specific evidence gathering meetings that will be arranged as and when required and other activities, such as visits. Should there not be sufficient capacity to cover all of these issues through in-depth pieces of work, they could instead be addressed through a “one-off” item at a scheduled meeting of the Panel. These issues will be subject to further development and scoping. It is proposed that the Committee consider issues that are “cross cutting” in nature for review by itself i.e. ones that cover the terms of reference of more than one of the panels.

Project	Comments	Priority
Crime, Disorder and Anti-Social Behaviour	<p>Examining the role and effectiveness of the Council and partners in working together to tackle this issue. Some of the key stakeholders involved will include, Police, Enforcement Response/Noise Team, Licensing Team, ASB Team and Homes for Haringey.</p> <ul style="list-style-type: none"> • Establish evidence base for Crime and Anti-Social Behaviour. Where are the hotspots? • Is the Multi-agency response working? Do other Boroughs utilise this more effectively. • Police non-emergency 101 number call answering answer times. • Is CCTV coverage adequate and in the correct locations. • Ducketts common: Key hotspot for ASB and drug dealing. 	
Reducing the amount of plastic/developing a plastic free policy.	<p>Examining the Council’s recycling performance around plastic waste and seeing what more could be done to reduce the use of plastics. What could the Council do to lead by example in this area.</p> <ul style="list-style-type: none"> • Examine the Council’s current position in relation to plastic waste and what other boroughs are doing around this issue. In order to do this, the Panel will look at the Council’s current recycling policy in relation to different types of plastic. • Examine how the Council could reduce plastic waste and increase its recycling performance, looking at innovative ideas from across the sector. 	

	<ul style="list-style-type: none"> • Examine how the Council could interact with the young people within our borough to positively change behaviour. What could be done to assist schools to reduce the amount of plastic waste? Is there scope for the Council to develop a plastic free pledge for schools to sign up to? • Examine the how the Council can develop a plastic-free policy and what other measures the Council could undertake to lead by example. 	
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Date of meeting	Potential Items
13 th September 2018	<ul style="list-style-type: none"> • Cabinet Member Questions; Communities, Safety and Engagement (to cover areas within the Panel's terms of reference that are within that portfolio). • Membership & Terms of Reference. • Appointment of Non-Voting Co-opted Member. • Service Overview and Waste, recycling and street cleansing data. • Work Programme: To agree items for the work plan for the Panel for this year. • Review of Fear of Crime: Update on implementation of recommendations. • Knife Crime and MOPAC performance Overview.

<p>16th October 2018</p>	<ul style="list-style-type: none"> • Police Priorities in Haringey. Will include an update on Stop and Search and Lethal Firearm Discharges as requested by the Panel. • Financial Monitoring: To receive an update on the financial performance relating to Corporate Plan Priority 3. • Cabinet Member Q&A – Environment: To question the Cabinet Member for Environment on current issues and plans arising for her portfolio. • Waste, recycling and street cleansing data • Work Plan update – The Panel to agree its work plan for OSC to formally approve on 19th November.
<p>Budget Scrutiny 18th December 2018</p>	<ul style="list-style-type: none"> • Budget Scrutiny. • Air Quality. • 18 month follow-up on the recommendations to the Scrutiny Review on Cycling. • Green flags. • Work Programme and scoping document for Scrutiny Review into plastic waste.
<p>11th March 2019</p>	<ul style="list-style-type: none"> • Green Flags in parks – An update on the red and amber ratings awarded in parks. Cllr Hearn to attend. • Update around the Gangs Matrix. • Reducing Criminalisation of Children.

	<ul style="list-style-type: none"> • Cabinet Member Q&A –Communities, Safety and Engagement (to cover areas within the Panel’s terms of reference that are within that portfolio).
8 th April 2019	<ul style="list-style-type: none"> • Green Waste charges, Fly-tipping strategy and bulky waste collection • Update on Parks Transformation • Parking issues - disabled bays and blue badges • Cabinet Member Q&A – Environment: To question the Cabinet Member for Environment on current issues and plans arising from her portfolio.

2019-2020

Meeting 1	<ul style="list-style-type: none"> • Membership & Terms of Reference. • Appointment of Non-Voting Co-opted Member. • Community Safety Strategy • Veolia Performance - Waste, recycling and street cleansing data. • Work Programme • Cabinet Member Questions; Communities, Safety and Engagement (to cover areas within the Panel’s terms of
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	reference that are within that portfolio).
Meeting 2	<ul style="list-style-type: none"> • Cabinet Member Q&A – Environment: To question the Cabinet Member for Environment on current issues and plans arising for her portfolio. • Financial Monitoring: To receive an update on the Q1 financial performance relating to Corporate Plan Priority 3. • Update on Youth at Risk Strategy.
Meeting 3	<ul style="list-style-type: none"> • Cabinet Member Q&A –Communities, Safety and Engagement (to cover areas within the Panel’s terms of reference that are within that portfolio). • Community Safety Partnership; To invite comments from the Panel on current performance issues and priorities for the borough’s Community Safety Partnership. To include the following: <ul style="list-style-type: none"> ▪ Crime Performance Statistics - Update on performance in respect of the MOPAC priority areas plus commentary on emerging issues; and ▪ Statistics on hate crime. • SNT Policing model and the impact of the merging of Haringey and Enfield SNTs. • VAWG
Meeting 4 (Budget Scrutiny)	<ul style="list-style-type: none"> • Budget Scrutiny

Meeting 5	<ul style="list-style-type: none">• Cabinet Member Q&A - Environment; To question the Cabinet Member for Communities on current issues and plans arising for her portfolio.• Waste, recycling and street cleansing data• Performance update – Q3• Budget Monitoring Q3
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